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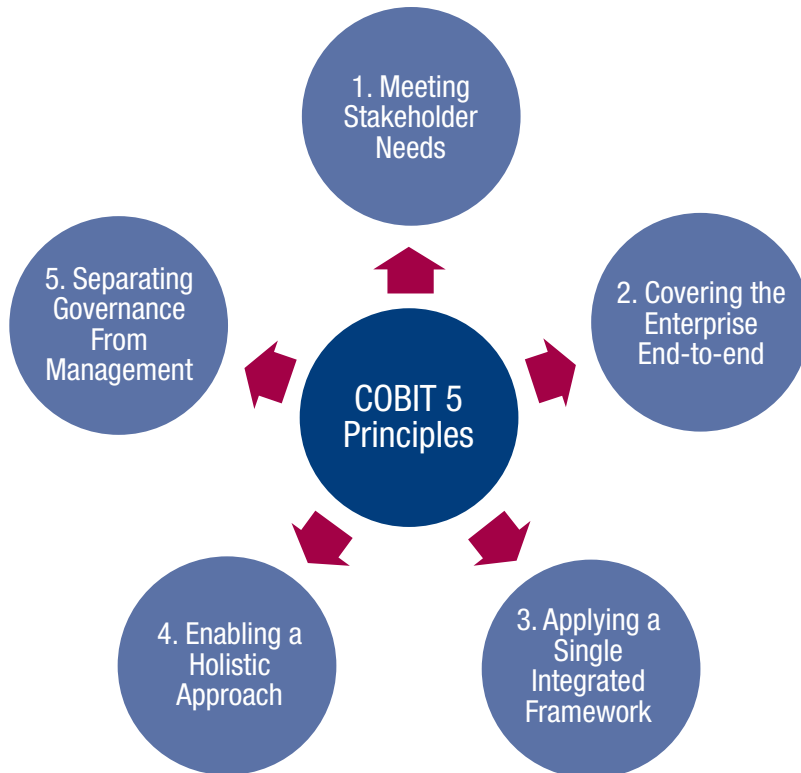
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COBIT 5 Online Collaborative Environment

Source: COBIT 5, figure 11

COBIT 5 Principles

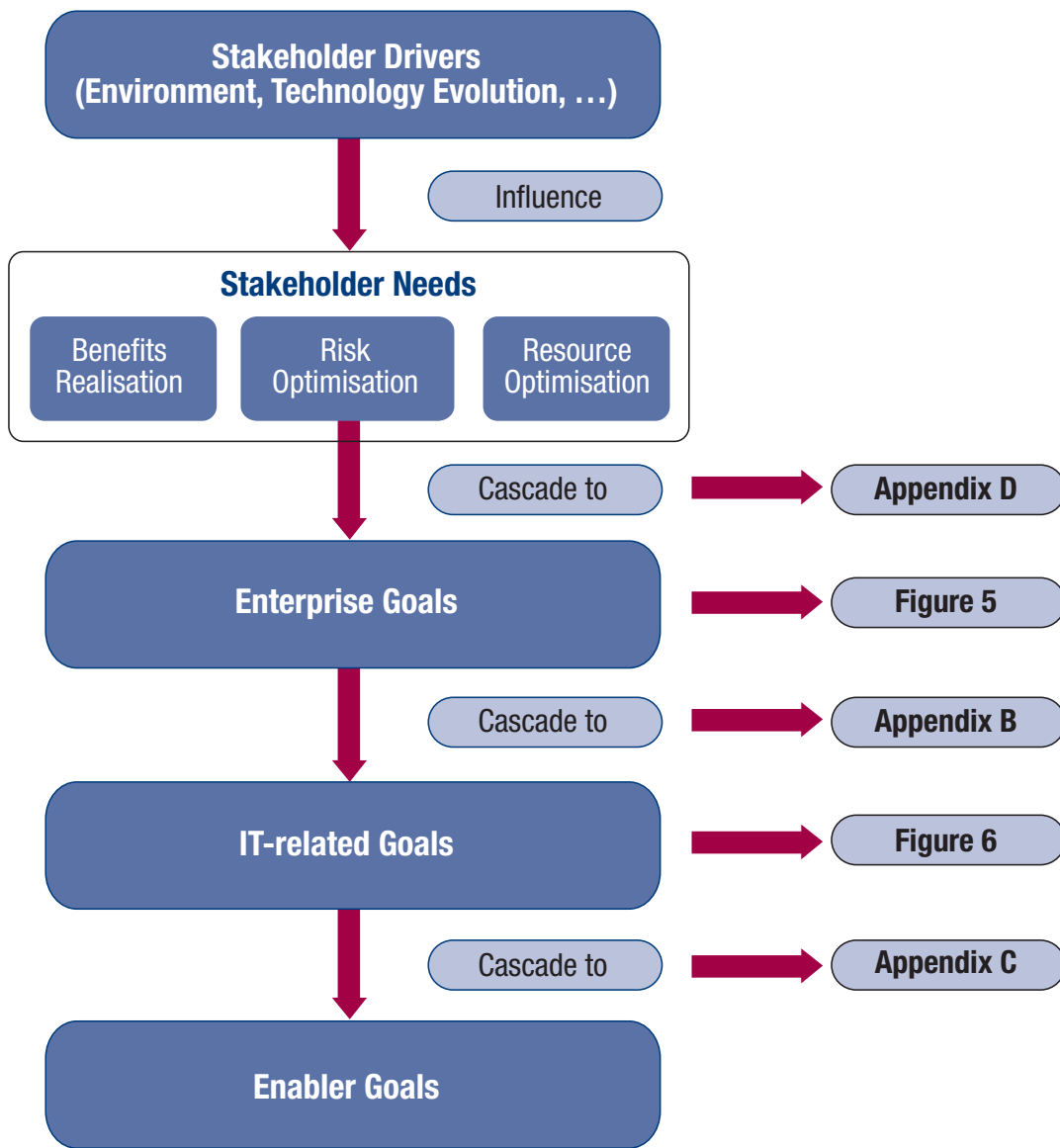


Source: COBIT 5, figure 2



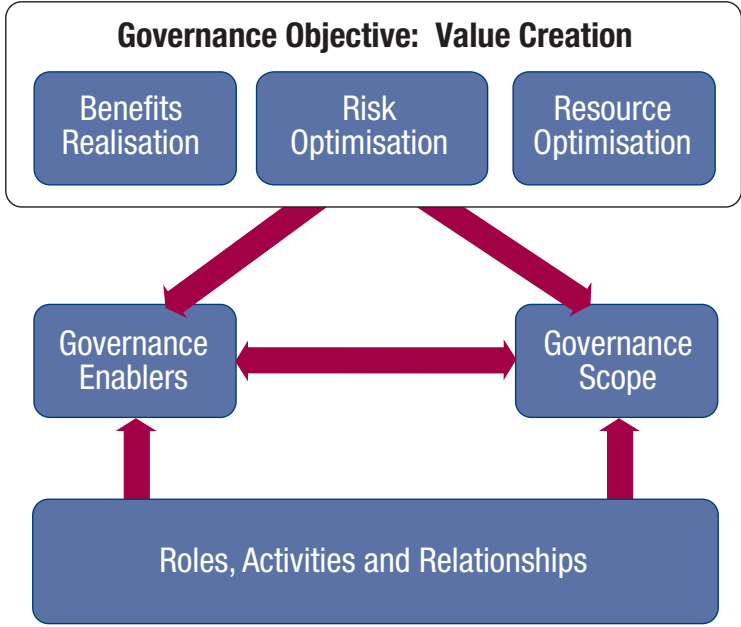
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COBIT 5 Goals Cascade Overview



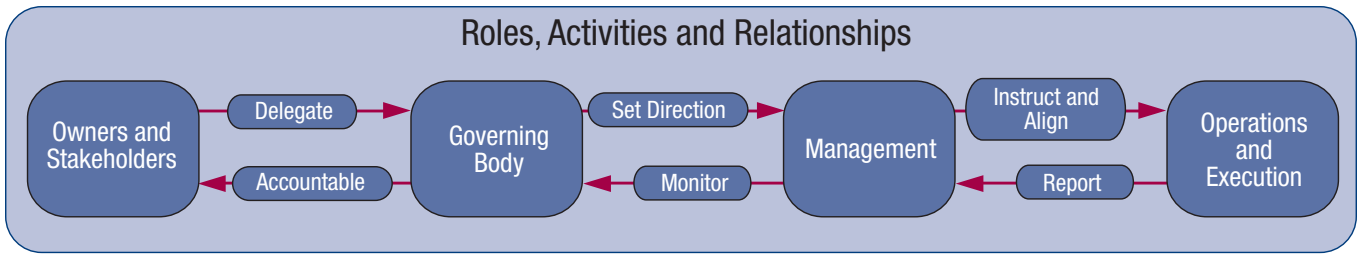
Source: COBIT 5, figure 4

Governance and Management in COBIT 5



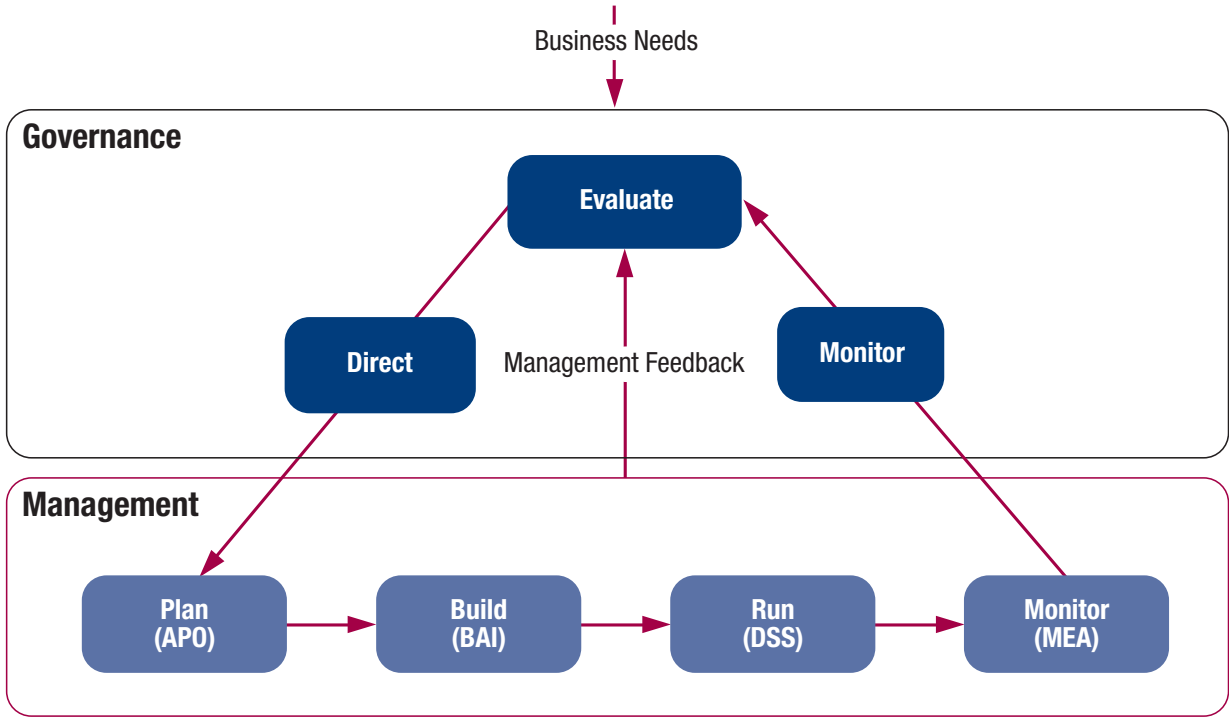
Source: COBIT 5, figure 8

Key Roles, Activities and Relationships



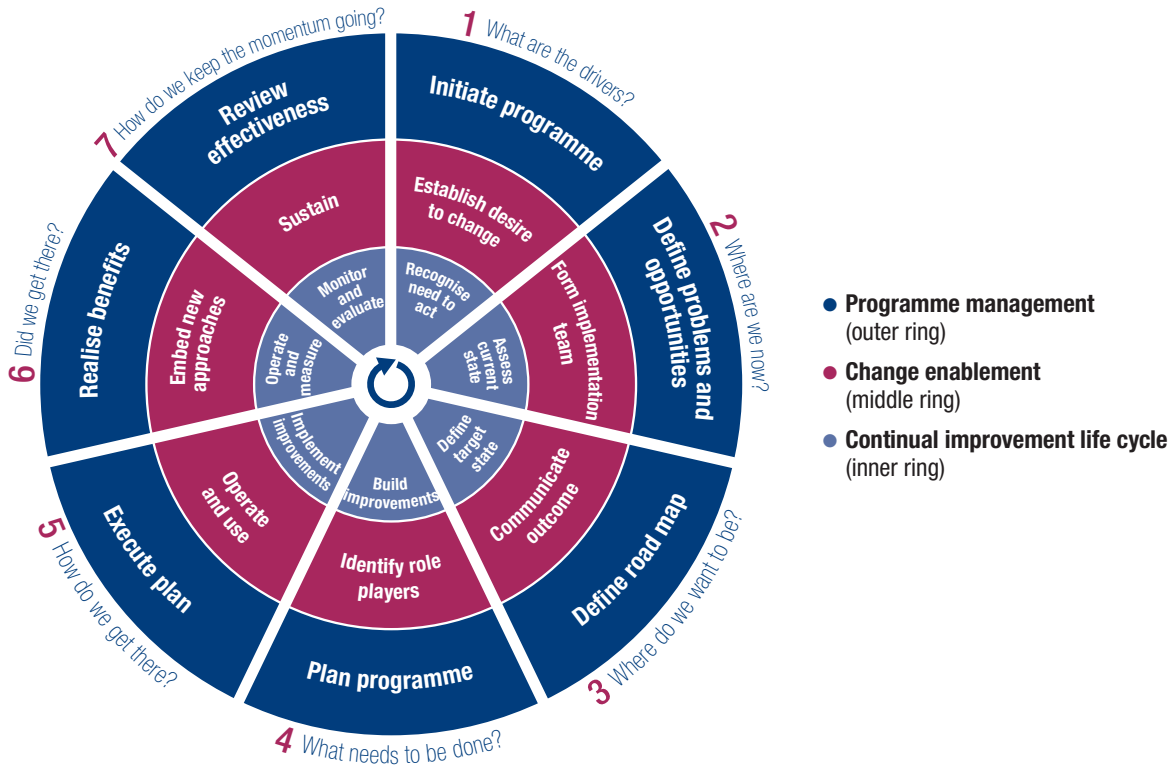
Source: COBIT 5, figure 9

COBIT 5 Governance and Management Key Areas



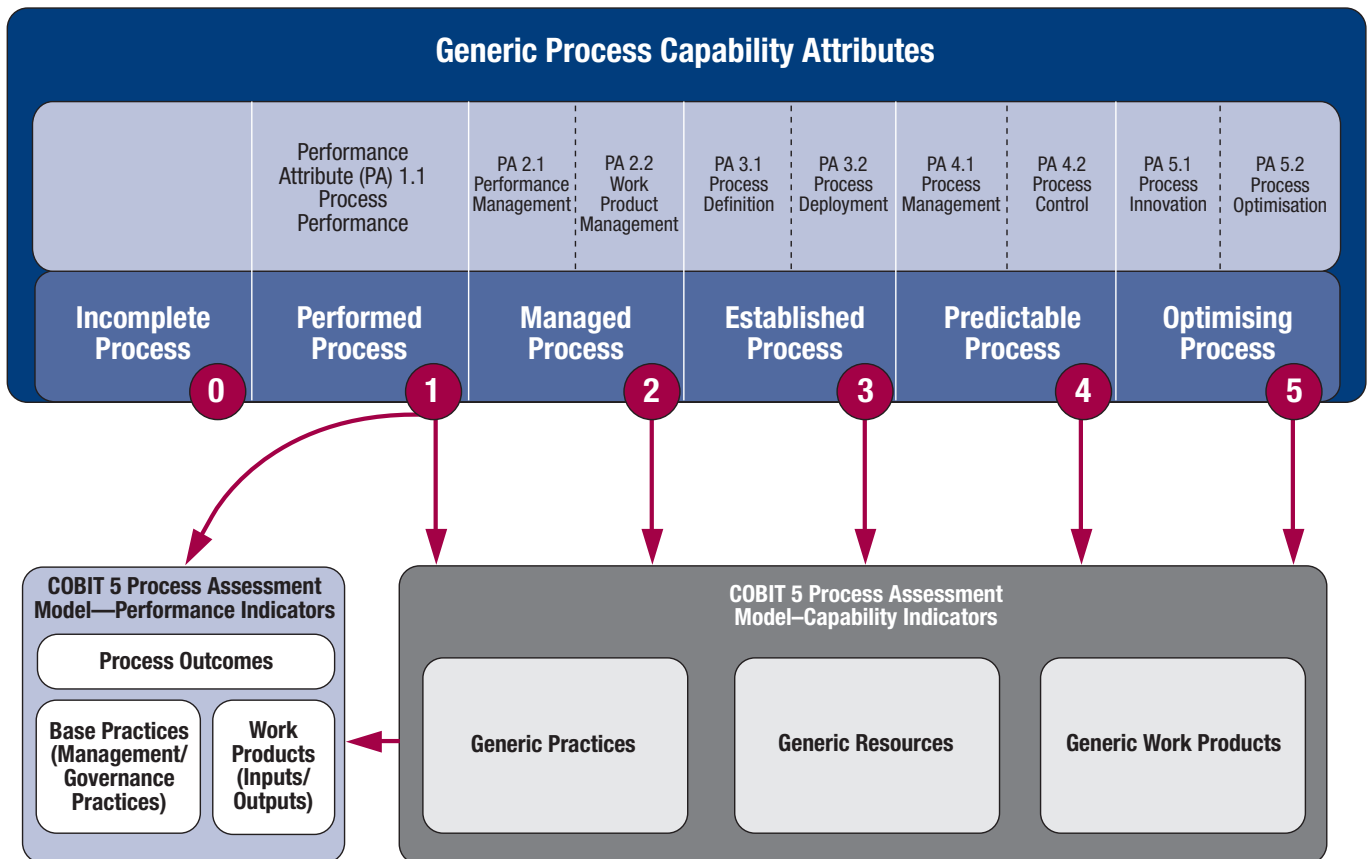
Source: COBIT 5, figure 15

The Seven Phases of the Implementation Life Cycle

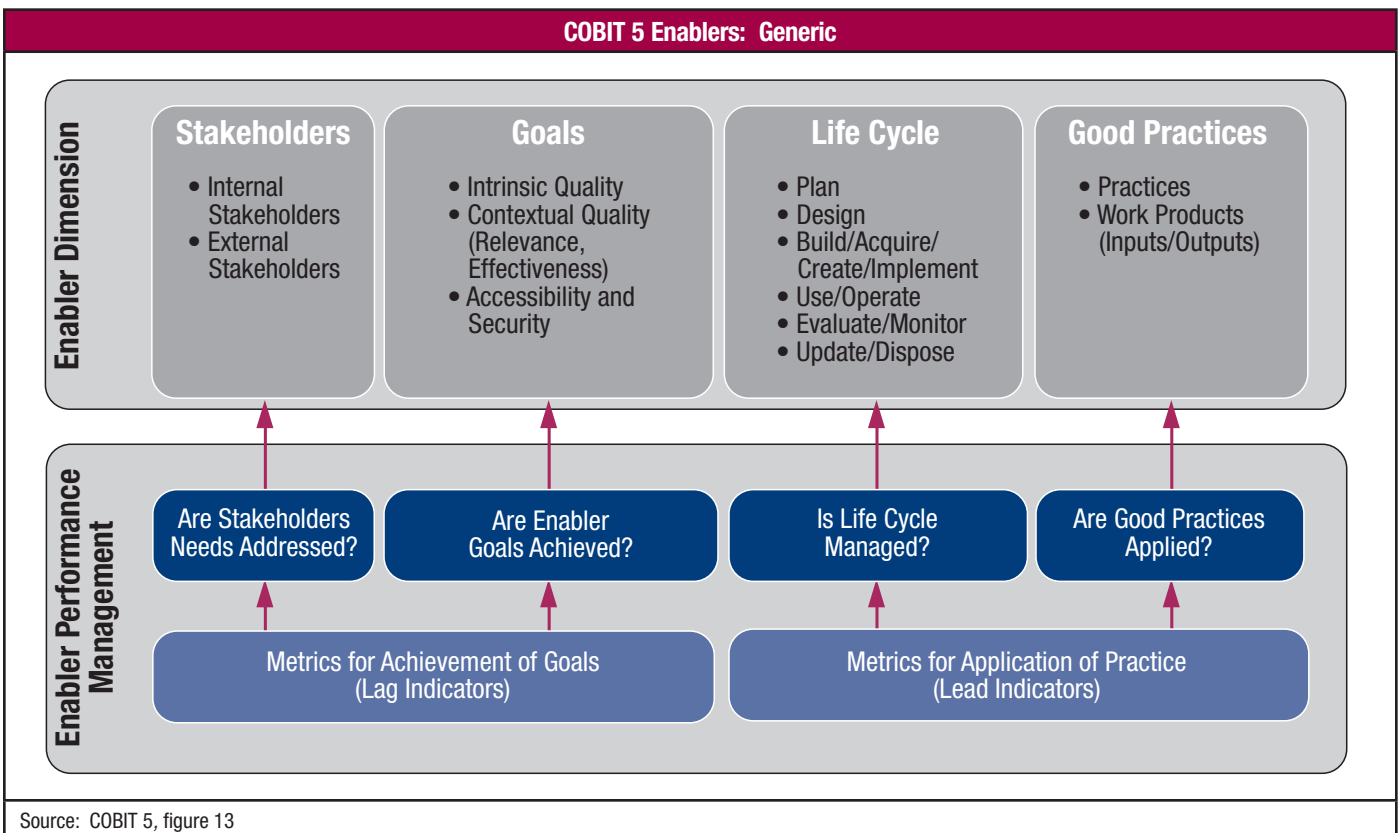
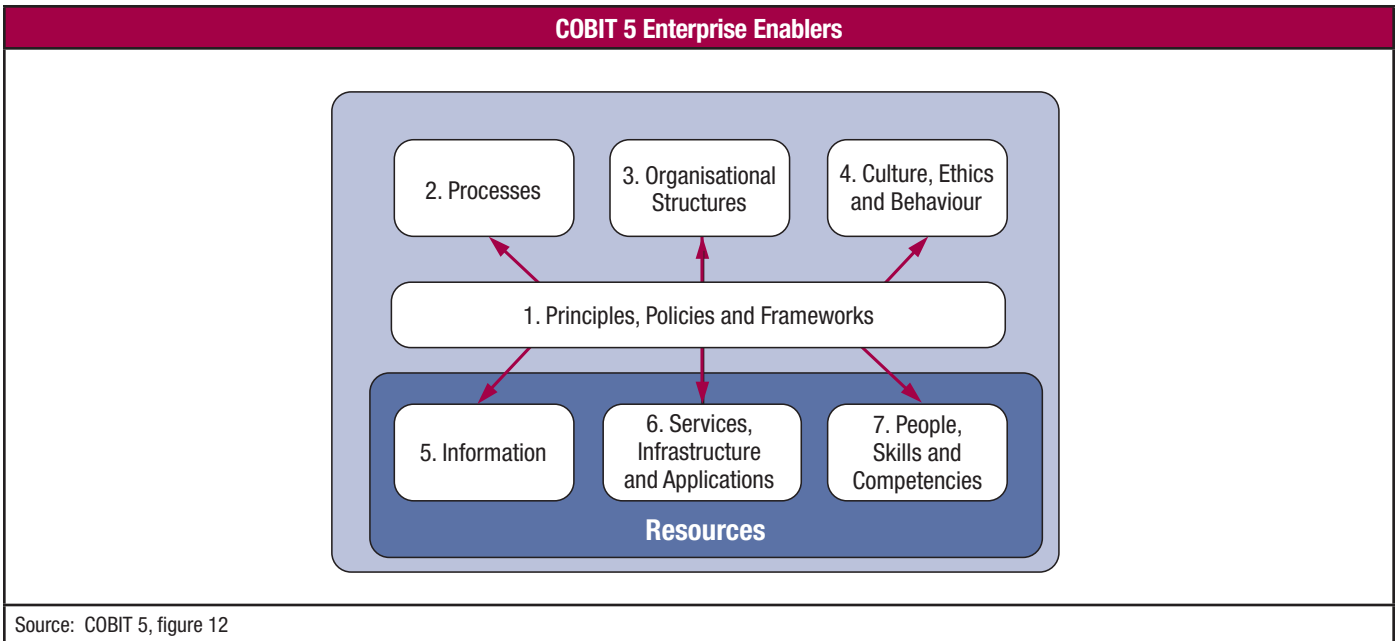


Source: COBIT 5, figure 17 and COBIT 5 Implementation, figure 6

Summary of the COBIT 5 Process Capability Model



Source: COBIT 5, figure 19



Processes for Governance of Enterprise IT

Evaluate, Direct and Monitor

- EDM01 Ensure Governance Framework Setting and Maintenance
- EDM02 Ensure Benefits Delivery
- EDM03 Ensure Risk Optimisation
- EDM04 Ensure Resource Optimisation
- EDM05 Ensure Stakeholder Transparency

Align, Plan and Organise

- AP001 Manage the IT Management Framework
- AP002 Manage Strategy
- AP003 Manage Enterprise Architecture
- AP004 Manage Innovation
- AP005 Manage Portfolio
- AP006 Manage Budget and Costs
- AP007 Manage Human Resources
- AP008 Manage Relationships
- AP009 Manage Service Agreements
- AP010 Manage Suppliers
- AP011 Manage Quality
- AP012 Manage Risk
- AP013 Manage Security

Build, Acquire and Implement

- BAI01 Manage Programmes and Projects
- BAI02 Manage Requirements Definition
- BAI03 Manage Solutions Identification and Build
- BAI04 Manage Availability and Capacity
- BAI05 Manage Organisational Change Enablement
- BAI06 Manage Changes
- BAI07 Manage Change Acceptance and Transitioning
- BAI08 Manage Knowledge
- BAI09 Manage Assets
- BAI10 Manage Configuration

Deliver, Service and Support

- DSS01 Manage Operations
- DSS02 Manage Service Requests and Incidents
- DSS03 Manage Problems
- DSS04 Manage Continuity
- DSS05 Manage Security Services
- DSS06 Manage Business Process Controls

Monitor, Evaluate and Assess

- MEA01 Monitor, Evaluate and Assess Performance and Conformance
- MEA02 Monitor, Evaluate and Assess the System of Internal Control
- MEA03 Monitor, Evaluate and Assess Compliance With External Requirements

Processes for Management of Enterprise IT

Source: COBIT 5, figure 16